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Finance and Administration - Office of Information Technology

- Keep university systems and data secure by choosing strong passwords and not sharing the passwords.
- Utilizing screen locks, requiring passwords to unlock the system, while not physically at the system.
- Contact support provider whenever a questionable situation arises regarding the security of any UAH IT resource.
- Report all security events involving UAH IT resources following the process outlined in the “Incident Reporting and Breach Notification” policy.

(Users that administer IT resources that are used by themselves only and contain UAH data.)

- Update all software packages on the system, including antivirus, anti-malware and operating system, in a timely fashion.
- Where possible utilize the university-wide Trusted Identity Management System to provide user authentication.
- Protect the resources under control with the responsible use of secure passwords.
- Assist in the performance of remediation steps in the event of a detected vulnerability or compromise.
- Comply with industry best practices to reduce risk of system compromise.

(Users that administer IT resources that are used by other users and contain UAH data.)

- Maintain and document a thorough understanding of the supported IT resources to be able to respond to emerging threats and to support security event mitigation efforts.
- Understand and recommend the appropriate measures to properly secure the supported IT resources, including, but not limited to the following:
 - Administrative security to protect resources such as:
 - Fully implementing standard central authentication and authorization technologies available through OIT.
 - Using the most recently tested and approved software patches available.
 - Implementing the most effective current security configurations.
 - Using campus supported virus protection.

Configuring secure passwords and elimination of default and/or well-known usernames, such as root or administrator, where feasible.

- Be mindful of potential responsibilities such as being custodians of sensitive data transmitted or stored on IT resources under their control.
- Oversee compliance with all IT security regulations under federal, state, and local law.
- Participate in and support security risk assessments of IT resources, including, but not limited to, the following:
 - The degree of sensitivity or importance of the data transmitted or stored on those resources.
 - The criticality of connection of resources to the network and a continuity plan in the event that resources must be disconnected or blocked for security reasons.
 - The vulnerability of a particular resource to be used for illegal or destructive acts.
 - The vulnerability of a particular resource to be compromised by an attacker.
 - The plan to be followed in the event of disaster for recovery.
 - The measures to be taken routinely to ensure security for each device.
- Assist UAH OIT security personnel in investigations of security issues and incidents.
- Work with the unit head, the unit IT manager, director and/or other relevant personnel to address critical security notices issued by UAH OIT security personnel.

In addition to the requirements listed above, any UAH network connected system that delivers a service that is accessible from outside of UAH's network shall be configured to provide a copy of the log events to OIT logging solutions.

These systems shall also have firewall restrictions, preferably host-based and network-based, that limit access to services necessary for required

Security of IT resources will be audited through vulnerability scanning, spot checks and security audits, authorized by UAH Chief Information Security Officer (CISO).

Where vulnerabilities are discovered, appropriate action will be taken to mitigate the issue. This may require installing patches, applying mitigating settings, and/or removal from the network.

OIT personnel may take immediate action to abate identified issues impacting network or system operations.

Violations that constitute a breach of the Student Conduct Code, the Faculty Handbook, the Staff Handbook, or University policy, will be referred to appropriate university authorities.

Exceptions to this policy may be made by providing approval from unit head, brief description of IT resource, purpose, timeframe needed, and justification for exception. Documentation should be provided to UAH CIO, or direct reports, to approve the exception and maintain record. If updated documentation is not submitted, or is found to be unsuitable, network access to the facility may be revoked.